



CAF CORRESPONDENTS MEETING AGENDA

Organized by the Spanish Presidency with the support of the European CAF Resource Centre (European CAF RC-EIPA)

Venue: IFEMA, Campo de las Naciones, Madrid

Friday 6th October

8:45-9:15. Registration

9:15-9:30. Welcome address

Ms. Silvia Sancho Martín, Deputy director general of the general inspectorate of services of the General State Administration.

Ms. Gracia Vara, Head of CAF Resource Center. European Institute of Public Administration (EIPA).

9:30-10:00. Presentation of Spanish EU priorities. Zooming in CAF & Quality Management Approaches in the EU

Ms. Marta Crespo Calzada, Advisor in the Support Unit of the Directorate General for Public Governance.

Ms. Begoña Lázaro Álvarez, Advisor of the Directorate-General for Public Governance and CAF Spanish Correspondent.

10:00-10:45. Panel discussion. EPSA and Spanish National Awards

Mr. Christoph Klika, Project leader of European Public Sector Awards. European Institute for Public Administration Project leader of EPSA, EIPA.

Ms. Begoña Lázaro Álvarez, Advisor of the Directorate-General for Public Governance and CAF Spanish Correspondent.

Representative of a national award-winning organization [tbc]

10:45-11:15. Coffee break and family photo.

11:15-11:45. *Public Administration Quality Management - The European Commission's perspective*

Ms. Mina Shoylekova, Head of sector Public Administration. Directorate-General for Structural Reform Support. European Commission

11:45-12:45. Structured debate: *Progress with CAF mainstreaming in the public sector in the EU and beyond: what is missing and what can be learned?*

EIPA's research project on institutionalization. Ms. Gracia Vara, Head of CAF Resource Center. European Institute of Public Administration, EIPA.

The experience of SIGMA. M. Nick Thijs, Senior Policy Advisor, SIGMA Programme, OECD.

The experience of the Regional School of Public Administration, Western Balkans, Ms. Olivera Damjanović, Programme Manager

Moderator: Ms. Tihana Puzić, CAF expert in the European CAF Resource Centre

13:00-14:00. Lunch

14:00-14:45. Workshops

W1. *New Forms of work (including telework) and the added value of CAF (criterion 3: People) in implementing these new forms of work*

Moderator: Mr. Javier Barace Morales, Area Coordinator, Deputy General Directorate Organization and Procedures, General Directorate of Public Governance

Case presenter: Ms. Begoña Lázaro Álvarez, Advisor of the Directorate-General for Public Governance and CAF Spanish Correspondent.

Case presenter: Ms. Isabelle Verschueren Belgium CAF National Correspondent.

Rapporteur: Ms. Gracia Vara, Head of CAF Resource Center. European Institute of Public Administration, EIPA.

W2. *How to make CAF more attractive, pass the message*

Moderator: Ms Sabina Bellotti, Italian National Correspondent.

Case presenter: Ms. Natalia Nolan Flecha... Senior Policy Analyst Public Management and Budgeting. Public Governance Directorate, OECD.

Case presenter: Representative of national practitioner [tbc]

Rapporteur: Ms. Tihana Puzic. European Institute of Public Administration, EIPA.

14:45-15:15. Presenting the workshop results and short discussion on main findings

15.15-15:45 Coffee break

15:45-16:45. Latest developments within the CAF network

European CAF Resource Centre & National CAF Correspondents:

- New developments on country level since April 2023
- **CAF in Education**
- The revision of the External Feedback Procedure
- The preparation of a new TSI proposal: initial findings.
- CAF dynamics presented to Eastern Partnership
- CAF e Tool

16.45-16:55. Update upcoming presidencies

16:55-17:00. End of meeting.